

North Somerset Advice & Support

Crime & Crisis



Police EMERGENCY: If you or another person is in immediate danger phone the police

Call 999
Emergency text number for deaf people
80999



Police -non emergency

Telephone 101.



Crimestoppers - Contact anonymously about crime.

0800 555 111



Victim Support Avon & Somerset - offers confidential support and information to victims of domestic abuse.

0300 303 1972

"It's alright to ask for help"



116 123

Samaritans - you can ring any time day or night 365 days a year to talk about relationships, stress, financial problems, loss of a loved one - anything you are worried about.

116 123

North Somerset Advice & Support

Advice Agencies



Citizens Advice North Somerset offers free and confidential advice on a wide range of subjects including benefits, money & debt, family & relationships, employment and consumer.

0800 144 8848



Age UK Somerset provides an independent, confidential and free advice service for older people and their families. Support includes help with benefits and many factsheets.

01823 345610



SSAFA helps veterans and service personnel, and their families, in the local community by providing support, advice and a variety of practical services.



Bristol Law Centre provides specialist free legal advice in Bristol and beyond, for people who could not otherwise access justice.

0117 924 8662

Money & Debt



National Debtline. Free help and advice on dealing with your debt.

0808 808 4000

North Somerset Advice & Support

Employment



ACAS provides free and impartial advice for employers and employees.

0300 123 1100

Housing



HomeChoice North Somerset. Advice on social housing in North Somerset and applications for properties.

01934 426330



Keysteps is a charity which offers bonds instead of rent deposits to the homeless of North Somerset who are looking to the private sector for accommodation.

The logo for Shelter, featuring the word 'Shelter' in white text on a red rectangular background.

Shelter. Provides advice and information for people with a housing problem.

0808 800 4444



We Care

Home Improvements

We Care Home Improvements. We provide home improvement and repair services in the Bristol, Bath and North East Somerset, North Somerset, Gloucestershire and South Gloucestershire areas.

North Somerset Advice & Support

Advice & Support



Alliance
homes

Alliance Homes provide a wide range of support services to people living in North Somerset, in partnership with North Somerset Council.

03000 120 120

The logo for Brigstowe, featuring the word "brigstowe" in white on a purple background with a small yellow star, and the tagline "positive change together" below it.

brigstowe
positive change together

Brigstowe. Offers specialist, confidential and free support, advice and information to anyone affected by HIV. Its mission is to enhance the quality of life for people living with HIV.

0117 955 5038



Care Connect. First point of contact for all social care enquiries in North Somerset.

01275 888 801- Adults
01275 888 808 – Children
01275 888 805 - Minicom



Centre for Sustainable Energy is an independent national charity that shares our knowledge and experience to help people change the way they think and act on energy.

0117 934 1400



Curo provides support services to a wide range of clients, including homeless young people and families, older and disabled people, and those affected by mental health issues or memory loss.

01225 366000

North Somerset Advice & Support

Advice & Support (ctd)



Multicultural Friendship Association promotes friendship, mutual respect and understanding between people of different cultures living in and around Weston-super-Mare.



Motex Centre - Equipment & Demonstration Centre in Weston-super-Mare



MPs can help with issues that are the responsibility of UK Parliament.

[Dr Liam Fox MP](#) (North Somerset)

[John Penrose MP](#) (Weston-super-Mare)



Second Step. Mental health and housing charity in the South West providing support for those experiencing mental health, or housing difficulties.

0333 023 3504



Somewhere to Go - provides cheap food, showers, clothing and support for vulnerable people

01934 641880.

North Somerset Advice & Support

Disability

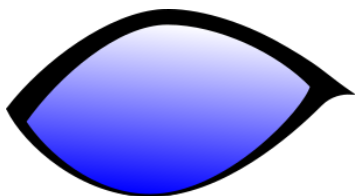
Nailsea Disability Initiative

Nailsea Disability Initiative is based in Nailsea and provides free information and advice to the public, if you, a friend or relative has an issue of concern relating to disability.



North Somerset People First - Advocacy group for people with Learning Disabilities.

01934 426086



Vision North Somerset is a registered charity supporting over 1500 blind and partially sighted people in North Somerset.



WECIL. Support for disabled people in and around Bristol.

0117 947 9911

North Somerset Advice & Support

Discrimination

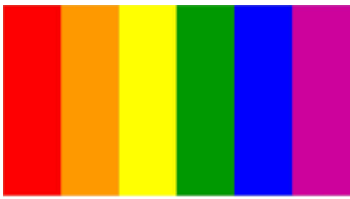


Educational Action Challenging Homophobia (EACH).

Providing services to inspire lesbian, gay, bisexual and trans equality.

HELPLINE: 0808 1000 143

GENERAL: 0117 946 7607



**NORTH SOMERSET
LGBT+ FORUM**

North Somerset LGBT+ Forum is a locally-based registered charity formed to support members of the LGBT+ community, their friends and families within North Somerset.



Stand Against Racism & Inequality (SARI). Provides support to victims of any type of hate crime including racist, faith-based, disablist, homophobic, transphobic, age-based or gender-based.

0117 942 0060 (general enquiries)

0800 171 2272 (to report a hate crime)

North Somerset Advice & Support

Family



Family Lives (formerly Parentline). Emotional support, information, advice, guidance and support on any aspect of parenting and family life.

0808 800 2222



**North
Somerset**

Home-Start North Somerset offers free, confidential support, friendship and practical help to parents in North Somerset, by means of parent-to-parent support.

01934 419396



NSPCC. If you're worried about a child, contact professional counsellors for help, advice and support.

0800 800 5000

Childline (under 18s) 0800 1111



Relate. Relationship support for everyone.

0300 0030396 /

01934 627 206

North Somerset Advice & Support

Family – Bereavement



Cruse Bereavement Care. Offers emotional support to anyone affected by bereavement.

0808 808 1677



Hope Again. Young people coping with bereavement and living after loss. Run by Cruse Bereavement.

0808 808 1677

North Somerset Advice & Support

Family – Abuse & Violence



Action on Elder Abuse. Free national helpline run by Hourglass.

0808 808 8141



Forced Marriage Unit. A joint FCO & Home Office unit operating a helpline to provide advice and support to victims of forced marriage.

0207 008 0151



Forward. African women-led organisation providing safeguarding support for African women and girls wherever they live.

0208 960 4000



Karma Nirvana. Support for victims of honour-based abuse and forced marriage.

0800 5999 247



ManKind Initiative. Support for male victims of domestic abuse.

01823 334244



NAPAC. Provides a free telephone support line for adults who have suffered from any type of abuse in childhood.

0808 801 0331

North Somerset Advice & Support



Next Link. Domestic Abuse support service for North Somerset.

0800 470 0280



Rape Crisis. Get help and support after rape, sexual assault or sexual abuse.

0808 802 9999



Somerset & Avon
rape & sexual abuse support

Somerset and Avon Rape and Sexual Abuse Support (SARSAS). Provide support to people who have experienced rape or any kind of sexual assault or abuse at any time in their lives.

0808 801 0456



For women and children.
Against domestic violence.

Refuge. Help and support for women and children against domestic violence. Runs the National Domestic Abuse Helpline.

0808 2000 247



Womankind. Supports women in the Bristol area.

0345 458 2914

North Somerset Advice & Support

Immigration



Modern Slavery Helpline. Get help, report a suspicion or seek advice.

0800 121 700



Refugee Council. UK based organisation which works with refugees and asylum seekers.

0808 196 7272



Salvation Army. Human Trafficking and Modern Slavery helpline.

0300 303 8151

North Somerset Advice & Support

Mental Health and Addiction



Bristol Mind. Bristol-based helpline and support to anyone experiencing distress.

MindLine 0808 808 0330

MindLine Trans+ 0300 330 5468



Rethink Mental Illness & North Somerset Mental Health Floating Support offers individual support to people experiencing poor mental health.



SANEline. National out-of-hours mental health helpline offering specialist emotional support, guidance and information to anyone affected by mental illness.

0300 304 7000



We Are With You. Provides free, confidential support with alcohol, drugs or mental health for people over 18, living in North Somerset.

01934 427940

North Somerset Advice & Support

Mutual Aid/Community Support



Big Worle is a community-led initiative which was awarded Lottery funding to enable the area of Worle to become an even better place to live.



Clevedon Aid is a grassroots aid and support group for the Clevedon community.



COVID-19 Mutual Aid UK – directory of local mutual aid groups throughout the UK.



For All Healthy Living Company, runs the Healthy Living Centre and provides a range of services, facilities and activities for the local community of South Ward in Weston-super-Mare.



Nailsea Community Group

Nailsea Community Group is the community support group for Nailsea.



65 High Street is Nailsea's digital learning centre to support health and wellbeing and is a venue for everyone in the community.

North Somerset Advice & Support

Foodbanks

There are a number of Foodbanks in North Somerset. They work using a voucher referral system. Find out more [here](#).



Weston-super-Mare

North Street, Weston Super Mare BS23 1QF

01934 708906



Clevedon District

St Andrew's Church Centre, Old Church Road, Clevedon
BS21 7UE

07722 769529

Portishead

Gordano Valley Church Office, 4 Combe Road, Portishead
BS20 6BS

07379 891130

Nailsea

Southfield Church, 85 Southfield Road, Nailsea BS48 1SB

07927 472649

Yatton

Yatton Youth Club, Rock Road, Yatton BS49 4JE

07722 769529

North Somerset Advice & Support

Other Networks



ACFA is a network of advice centres in Bristol, South Gloucestershire & North Somerset, to improve the quality and provision of free, independent and confidential advice.



Healthwatch North Somerset is the independent champion for people who use health and social care services, by seeking to improve access and changes to services



Helplines Partnership's Find a Helpline is a directory of organisations on a variety of topics.



North Somerset Online Directory of local services and support for people living in North Somerset.



Voluntary Action North Somerset's mission is to represent, empower and develop the Voluntary Sector in North Somerset. Also hosts the North Somerset Volunteer Centre.



WellAware Directory of advice, support and activities in Bristol, North Somerset, South Gloucestershire and BANES.
